



CITY OF REDMOND
Police Department

777 SW Deschutes
Redmond, OR 97756

(541) 504-3400
Fax: (541) 504-3490
E-mail: police@redmond.or.us
Web site: www.redmond.or.us

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Roadtrip-USA
P.O. Box 8700
Bend, Oregon 97708-8700

Law enforcement is a highly stressful career. In the beginning of June, 2003, I was involved in a traumatic incident and needed some time to reflect. I needed to rent a motorcycle for a road trip. I contacted all the local motorcycle dealers in my attempt to locate a rental. Scott J. Sargent and Roadtrip-USA were highly recommended to me. Since the incident was not planned, of course, I wanted a motorcycle within a couple of days. I contacted Scott, I told him my plan for the ride and requested the particular style and size motorcycle that I wanted to rent. Scott recommended a specific motorcycle based on the trip I had planned.

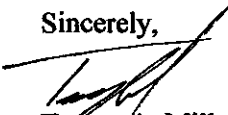
The next morning I met Scott at the Pheonix Inn, Bend, Oregon. He had the motorcycle unloaded, freshly serviced and ready for my trip. The motorcycle was set up with the appropriate gear for the type of ride I had planned. Scott also used his contacts to obtain the best lodging rates at my destinations. After a short demonstration, introduction and completion of paperwork, I was free to ride.

Because of my circumstances, Scott gave me extra leeway in the use of the motorcycle. He allowed me to return the motorcycle at my convenience, on the date and time of my choice. All I had to do was to return the motorcycle to the Pheonix Inn and hand the keys to the person at the counter. He offered that I could pay all expenses at the end of my trip.

The motorcycle trip was one event in my life that I will always reflect on. The views, the drives, the photographs and the memories will be with me forever. Since that time I have highly recommended Roadtrip-USA to all my friends and family. I have also started planning my 2004 itinerary for what will become an annual ride on a motorcycle rented from Scott Sargent and Roadtrip-USA.

In our business culture and economy today, it is rare to find a business that offers superior customer service. Scott listened to my situation and my plan, sensed my needs, and exceeded my expectations. He exhibited a quality that is missing in most businesses today--trust. Scott J. Sargent's Roadtrip-USA is a business that stands out in my mind when I think of superior customer service.

Sincerely,



Tracey A. Miller