

# Frequently Asked Questions

## How do I book a FLYRIDE-USA Vacation?

You can book your holiday by email and/or telephone, or through your travel agent. Send in your reservation request – we'll get back to you with motorcycle availability ASAP.

## What's included in a Self-guided Package?

Motorcycle rental, basic liability insurance, rescue and recovery membership, BlackBerry smartphone with GPS, on-the-road tour support via SMS, orientation, route maps, collision damage waiver, empty luggage storage, and unlimited mileage. Hotel pre-reservation service available.

## Where do we fly to?

FLYRIDE-USA's local airport is Redmond, Oregon (RDM). Riders generally fly via San Francisco (SFO), Denver (DEN), or Seattle (SEA). Flights to/from RDM are very scenic. Get a window seat! Flights are not included with FLYRIDE-USA Self-guided Tour Packages.

## What about airport transfers?

Hotels and airport shuttles provide inexpensive (or free) transportation between Redmond Airport and tour lodgings in Bend, Oregon. Airport transfers are not included with FLYRIDE-USA Self-guided Tour Packages.

## Should we start riding on our arrival day?

Most riders arrive one or two full days before the start of their tour. International riders are required to arrive at least one day (24 hours) early for jet-lag recovery and acclimatization. Bike(s) are delivered to your hotel.

## Do we ride every day on suggested routes?

FLYRIDE-USA's proven tour routes include rest and contingency days – often staying two nights at the same location to provide relaxation, sightseeing and opportunities to explore. See **Classic Routes™**

**Itineraries** brochure for up-to-date tour route information.

## What gear should we bring?

We recommend comfortable (on and off the motorcycle), protective, lightweight, breathable, weatherproof, layered clothing; lightweight, breathable, weatherproof boots; unscratched/new tinted and clear visors; two (summer and winter) pairs of gloves and good quality sunglasses (that work with your helmet).

## What level of experience is required?

Riders are required to have two years fully-licensed regular/ongoing riding experience on 600cc+ motorcycles.

## What documentation is required?

Riders will need to present their motorcycle operator's license/licence and the credit/debit card shown on their Tour Agreement. Non-US citizens will need to present their passports. Documents must be valid through tour dates.

## What kind of accommodation can we expect?

We use well-located, customer-recommended lodgings, usually with swimming pool, hot tub, laundry facilities and breakfast. We also work with properties within the boundaries of National and State Parks.

## What will the weather be like?

The weather in the Western States and Provinces is predominantly sunny, dry and warm from mid May through late October. Temperatures can vary widely with elevation.

## What about empty luggage?

For your convenience, empty luggage can be left in storage with FLYRIDE-USA for the duration of your tour.

## Are there optional excursions?

Grand Canyon flights, Monument Valley 4X4 tours, Columbia Icefield tours, Yosemite hiking, Hoover Dam 'Hard Hat' tours, Rogue River jet boat tours, Rocky Mountain 4X4 tours, Columbia River sternwheeler cruises/dinners, jet skiing, North America's steepest mountain gondola, dinner trains, whale watching, horse riding, festivals, concerts, natural hot springs, beaches, spas, historic hotels, National Park lodges...

## What is the Vehicle Security Deposit?

The VSD is a credit/debit card authorization (not a charge) for US\$1950. It is recommended that all riders confirm the availability of funds on their credit/debit card account before travelling.

## What is Collision Damage Waiver Insurance?

In case of 'at-fault' vehicle damage/loss, optional CDW conditionally limits rider's liability to US\$1950. If CDW is declined, rider's damage/loss financial responsibility may be rated up to the replacement value (MSRP) of the vehicle and accessories.

## What is New Tires/Tyres Supplement?

Avoid mid-tour tire changes (and possible inconvenience). Optional NTS guarantees new tires fitted to your motorcycle from day-1 of your tour. NTS is recommended (and free of charge) for tours over 20 days.

## One-way Tours?

One-way tours are available by special arrangement. Please note that non-loop tours incur charges for vehicle delivery and/or retrieval.

## What about sales tax?

There is no value-added sales tax in Oregon. The prices shown are the prices you can expect to pay. There are no surprises or hidden extras.

## Unanswered questions...

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